

Priority Indicators for Communities Committee

Performance Improvement 2010/11 to 2011/12

APPENDIX 1
12.07.12

Summary

Number of indicators improved in 2011/12	1	25%
Number of indicators worsened in 2011/12	3	75%
2011/12 Targets achieved	1	25%

PI Ref	Description	10/11 Outturn	11/12 Target	11/12 Outturn	Trend relative to 2010/11 outturn	Target achieved	Achievements 2011/12	12/13 Target	Risk at July 2012
BV 213	No. homeless households for whom intervention resolved their situation (per 1,000 households in the district)	16	12	22	↑	✓	715 households helped i.e.198 more than last year which is a 38% increase. Risen from 388 in 2008/09 i.e. 84% increase in 4 years.	16	Green
NI 155	Number of affordable homes completed	69	79	41	↓	x	28 fewer homes completed than last year. Calver 4 , Wirksworth 19, Middleton by Wirksworth 14, Matlock 4. Slippage of 2 schemes will boost performance in 2012/13	118	Red
BV 78a	Speed of processing new claims in days (Housing and Council Tax Benefit)	21.9	26	27.7	↓	x	Fall of 5.8 days. With the continuing problems with the national economy, in 2011/12 there was a 19% increase in the number of new benefit claims dealt with by the Benefits Section - from 2,599 in 2010/11 to 3,101 in 2011/12.	26.0	Red
BV 78b	Speed of processing in days : change in circumstances for Housing and Council Tax Benefit	4.4	5	6.6	↓	x	Fall of 2.2 days. With the continuing problems with the national economy, in 2011/12 there was a 23% increase in the number of changes in circumstances dealt with by the Benefits Section - from 8,592 in 2010/11 to 10,586 in 2011/12.	5.0	Red