

Priority Indicators for Corporate Committee Performance 2012/13 to 2013/14 with proposed traffic light status for monitoring at start of 2014/15

Summary

Number of indicators improved in 2013/14	6	67%
Number of indicators worsened in 2013/14	3	33%
2013/14 Targets achieved	7	78%

Ref	Description	2012/13 Outturn	2013/14 Target	2013/14 Outturn	Improvement Trend since 2012/13	2013/14 Target Achieved	Comment	2014/15 Target	Risk at Q1 2014/15
AE 15 (BV 8)	% of undisputed invoices paid on time	98.6	99.0	99.2	↑	✓	Average time to pay invoices was 8.8 days compared to 11.3 days in 2012/13	99.0	Green
REV 9 (BV 9)	% of Council Tax collected within the year	98.4	98.2	98.3	↓	✓	Potential impact of changes to Council Tax Support	98.2	Amber
BV 12	Working days lost due to sickness absence per member of staff	8.2	7.00	10.8	↓	x	New Absence Management Policy being prepared	8.0	Red
NI 157 i	Major planning applications determined in 13 weeks	66.6	60.0	87.5	↑	✓	14 out of 16 applications determined in target time compared to 8 out of 12 in 2012/13	60.0	Green
NI 157ii	Minor planning applications determined in 8 weeks	80.5	75.0	82.4	↑	✓	196 out of 238 applications determined in target time compared with 178 out of 221 in 2012/13	75.0	Green
NI 157iii	Other planning applications determined in 8 weeks	92.0	90.0	95.0	↑	✓	407 out of 428 applications determined in target time compared to 334 out of 363 in 2012/13	90.0	Green
BV 204	% of appeals allowed against LA's decision to refuse planning application	18	20	28	↓	x	25 appeals determined – 18 dismissed and 7 allowed	20	Red
REV 10 (BV 10)	% of Non Domestic rates collected within the year	97.5	97.3	97.6	↑	✓	Highest level since 2006/07	97.3	Green
NI 185	CO2 reduction from local authority operations (tonnes)	1,889	1,870	1,286	↑	✓	Includes buildings only	1,222	Green